

# Forms of Identification

By law, we need to properly identify and collect information about you.

We collect this information in three steps:  
 Identification, proof of address, other information



## Step 1: Identification

We can accept the following forms of identification. At least one form of ID needs to contain a photo. Choose from one of the following options.

	Primary Identification	Secondary Identification
<b>Option 1</b>	<ul style="list-style-type: none"> <li>• Passport (NZ or overseas)</li> <li>• New Zealand firearms licence</li> <li>• New Zealand refugee travel documentation</li> </ul>	<ul style="list-style-type: none"> <li>• Not required</li> </ul>
<b>Option 2</b>	<ul style="list-style-type: none"> <li>• New Zealand driver licence</li> </ul>	<ul style="list-style-type: none"> <li>• Debit/credit card (with a matching signature and embossed name)</li> <li>• SuperGold card</li> <li>• Community services card</li> <li>• Kiwi Access Card</li> </ul>
<b>Option 3</b>	<ul style="list-style-type: none"> <li>• Birth certificate* (NZ or overseas)</li> <li>• NZ marriage certificate*</li> <li>• NZ certificate of citizenship</li> </ul>	<ul style="list-style-type: none"> <li>• NZ driver licence</li> <li>• Australian driver licence</li> <li>• Kiwi access card</li> <li>• Student ID</li> <li>• SuperGold card</li> </ul>

\*Certificates must be issued after 1 January 1998

## Step 2: Proof of address

We require one form of address verification. These can be:

- Utility bill
- Rates bill
- Bank statement
- IRD Tax notice
- Local council notification/demand
- Educational institution letter
- Rental tenancy agreement



## **Step 3: Other information**

We may ask you for additional information if your identification documents are issued by a country other than New Zealand.

All documents must be originals. We can accept copies of documents that have been certified by a trusted referee such as a:

Lawyer  
Justice of the peace  
Chartered accountant  
Priest  
Registered teacher  
Registered medical doctor  
Police Constable  
Member of Parliament  
Deputy registrar, district/high court

This certification must contain the name, occupation and signature of the trusted referee and the date of the certification.

### **Contact Us**

For any queries, contact our call centre or visit your nearest branch.